



GEG Professional Development Recognition Ceremony: Celebrating the Achievements of 1,500 Team Members

October 24, 2017 – As one of Asia’s leading developers and operators of integrated entertainment and resort facilities, Galaxy Entertainment Group (“GEG”) endeavors to support the Macau SAR Government’s long-term talent development strategy. GEG continues to nurture local industry leaders by offering and developing diversified training programs and providing a host of professional and personal development opportunities for its team members. Today, the company hosts the GEG Professional Development Recognition Ceremony at JW Marriott Hotel Macau, commemorating the achievements of team members who participated in the 2016/2017 GEG Leaders Program, GEG Management Skills Program and GEG Sales Program. The three programs attracted over 1,500 participants, of which over 80% are Macau local residents. Around 200 participants had received at least one promotion opportunity.

Mr. Chan Un Tong, Deputy Director of Labour Affairs Bureau; Mr. Leong Man Ion, Deputy Director of Gaming Inspection and Coordination Bureau; and Mr. Wu Yangfan, Director of Youth Affairs Department, Liaison Office of the Central People’s Government in the Macao Special Administrative Region, together with Mr. Robert Drake, Group Chief Financial Officer of GEG; Ms. Eileen Lui, Group Director of Human Resources and Administration of GEG; Mr. Kevin Kelley, Chief Operating Officer, Macau of GEG; Mr. Raymond Yap, Senior Director of International Premium and Mass Market Development of GEG; Mr. Richard Longhurst, Director of Operations of Galaxy Macau™ and Director of Gaming Development and Optimization Service; Mr. Charles So, Director of Operations, StarWorld Macau; and Mr. Trevor Martin, Director of Human Resources and Administration of GEG, and senior executives attended the ceremony. Ms. Eileen Lui acknowledged team members’ efforts and aspiration for self-improvement, saying, “Nurturing talent in the Macau Community is a responsibility we take very seriously. With hard work and on job practice, our team members completed the programs. They have improved their professional, leadership and managerial skills and made great contributions to the workplace and teams. While developing our business, GEG will always uphold its commitment to the community. We will continue nurturing our team members with proactive approaches and support upward mobility in their career paths, and contribute to the overall talent development in Macau.”

Nina Lameiras, Senior Manager of Retail Marketing Services, who was awarded the Best of the Best Award in the Final Mission of the GEG Leaders Program, extended her gratitude to the company for providing this training opportunity. “The program has deepened my understanding of the company’s values. I gained a lot of management



knowledge and skills, which has enhanced my leadership,” she said. “In addition, getting to know different team members from other departments via the program allowed us to establish a better relationship of cooperation and collaboration. I hope more training programs will be launched in the future so that team members at managerial levels can improve together.”

To cater to the development needs of team members at all levels, GEG invests great resources in talent cultivation and development. Since 2004, over 1,000 training programs have been rolled out, enrolling over 530,000 participants and facilitating 11,600 promotion opportunities.

To enhance team members’ professionalism and leadership, GEG cooperates with experts to offer an array of management programs for department supervisors, managers, senior managers and team members in specialized departments. The programs keep their focus aligned with GEG’s “Asian Heart” service philosophy. Through class discussions, online interactive learning and practical application during the programs, team members enhance their overall competitiveness and improve their opportunities for career success with GEG. GEG’s outstanding performance in human resources training and development was recognized by the HR Innovation Awards, with GEG receiving the Excellence in Leadership Development Award and the Excellence in Talent Management Award. In the future, GEG will continue to provide a variety of training opportunities for team members’ career development and to cultivate leaders in the local entertainment and hospitality industry so as to facilitate Macau’s economic and social development and contribute to Macau’s development into a World Centre of Tourism and Leisure.

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Photo captions:



P001: Ms. Eileen Lui, Group Director of Human Resources and Administration of GEG, acknowledged team members' efforts and aspiration for self-improvement on the GEG Professional Development Recognition Ceremony.



P002: Nina Lameiras, Senior Manager of Retail Marketing Services, who was awarded the Best of the Best Award in the Final Mission of the GEG Leaders Program, shared her feelings on stage.



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P003: Mr. Trevor Martin, Director of Human Resources and Administration of GEG (seventh from left); Mr. Richard Longhurst, Director of Operations of Galaxy Macau™ and Director of Gaming Development and Optimization Service (eighth from left); Mr. Kevin Kelley, Chief Operating Officer, Macau of GEG (ninth from left); Mr. Robert Drake, Group Chief Financial Officer of GEG (tenth from left); Mr. Chan Un Tong, Deputy Director of Labour Affairs Bureau (eleventh from left); Ms. Eileen Lui, Group Director of Human Resources and Administration of GEG (center); Mr. Leong Man Ion, Deputy Director of Gaming Inspection and Coordination Bureau (seventh from right); Mr. Wu Yangfan, Director of Youth Affairs Department, Liaison Office of the Central People's Government in the Macao Special Administrative Region (sixth from right); Mr. Raymond Yap, Senior Director of International Premium and Mass Market Development of GEG (fifth from right); Mr. Charles So, Director of Operations, StarWorld Macau (fourth from right); and senior executives, department heads and team members took a group photo after the ceremony.