



GEG Hosts the GEG-MPI Gaming Professional Development Recognition Ceremony and Position Certification Launch Today

July 19, 2018 – Attaching great importance to nurturing talent, Galaxy Entertainment Group (“GEG”) offers a variety of training programs to foster its team members’ professional development. Today, GEG and the Macao Polytechnic Institute (“MPI”) hosted the GEG-MPI Gaming Professional Development Recognition Ceremony and Position Certification Launch. The GEG-MPI Gaming Position Certification is the largest scale professional qualification program in the industry and will provide theoretical and practical training for approximately 7,000 GEG team members. Additionally, the event recognizes the efforts of the nearly 50 GEG team members who have earned the Gaming Management Diploma, co-organized by GEG and MPI.

Guests included Professor Lei Heong lok, President of MPI; Ms. Cheung Wai, Head of the Vocational Training Department of the Labour Affairs Bureau; Ms. Serene Chan, Head of the Research and Investigation Department of Gaming Inspection and Coordination Bureau; Professor Wang Chang Bin, Director of MPI’s Gaming Teaching and Research Centre; Mr. Philip Cheng, Director of GEG; Mr. Robert Drake, Group Chief Financial Officer of GEG; Ms. Eileen Lui, Group Director of Human Resources and Administration of GEG; Mr. Kevin Kelley, Chief Operating Officer, Macau of GEG; Mr. Raymond Yap, Senior Director of International Premium and Mass Market Development of GEG; Mr. Richard Longhurst, Director of Operations of Galaxy Macau™ and Director of Gaming Development and Optimization Service; and Mr. Jason Barry, Senior Vice President of Table Games of Galaxy Macau. During his speech, Mr. Cheng said, “GEG is honored that MPI recognizes our talent cultivation efforts and is working alongside us to roll out the GEG-MPI Gaming Position Certification. We wish for our team members not only to apply the professional skills they learn from the program at work to enhance GEG’s customer service, but also to expand their knowledge and increase their personal strengths.”

Professor Wang said in his speech, “MPI appreciates that GEG attaches importance to employee training. The Gaming Teaching and Research Centre of MPI would love to continue to work with GEG to launch different training programs in order to help GEG’s employees further enhance their skills and service quality and facilitate GEG’s further development.”

The guests officiated the kick-off ceremony of the GEG-MPI Gaming Position Certification. Co-launched by GEG and MPI, the Certification is a professional qualification program catering to the needs of team members in GEG’s various gaming



departments. GEG will provide team members from departments such as Table Games, Electronic Games and Cage with training for daily operations; while MPI will design special courses to enrich the team members' professional knowledge, skills and experience. All team members who complete the program will receive a certification co-issued by GEG and MPI designed to enhance the program's recognition and increase team members' competitiveness.

Additionally, to enhance team members' knowledge of gaming management and cultivate excellent management talent, GEG supported nearly 50 of its team members from various departments to participate in the Gaming Management Diploma Program. The program offers a number of courses in MPI's Bachelor of Business Administration in Gaming and Recreation Management Program, as well as seminars on topics such as responsible gaming. Having provided over 240 training hours to GEG employees, the program has broadened team members' knowledge of the gaming industry, as well as the principles of gaming management and gaming psychology. Furthermore, team members who have completed the program and enroll in the MPI bachelor's degree in the future can gain exemption from attending classes for the respective subject, providing a head start for team members who wish to continue their education.

GEG has also established the Best Academic Performance Award and the Outstanding Academic Performance Award to recognize team members who have performed with distinction in the diploma program. Kate Kuan from the Casino Customer Services Department won the Best Academic Performance Award. Mandy Chon and Chong Lai U from the Cage Department, Stella Fu from the Casino Customer Services Department, and Kenny Lei from the Table Games Department received the Outstanding Academic Performance Award. At the ceremony, Ms. Kuan shared her experience, saying, "The Gaming Management Diploma Program not only allows me to apply the knowledge I have gained from the courses at work, but has also increased my motivation to continue learning. I am grateful for the training opportunities GEG has offered to us, which allow team members to always strive to be better!"

Over the years, GEG has proactively supported the talent development strategy of the Macau SAR Government, as well as the upward mobility of local talent, by launching a host of career development and training programs such as the GEG Leaders Program, the GEG Management Skills Program and the GEG Accelerated Development Program. Since 2008, GEG has provided a total of 6.1 million training hours to its team members, with over 1.11 million program signups. In the future, GEG will continue to promote lifelong learning and provide world-class training programs in order to increase career and personal development opportunities for its team members.

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Photo captions:



P001: GEG hosted the GEG-MPI Gaming Professional Development Recognition Ceremony and Position Certification Launch today. The guests in attendance presented certificates to nearly 50 GEG team members who have earned the Gaming Management Diploma, co-organized by GEG and MPI.



P002: (From right) Ms. Eileen Lui, Group Director of Human Resources and Administration of GEG; Mr. Philip Cheng, Director of GEG; Ms. Cheung Wai, Head of the Vocational Training Department of the Labour Affairs Bureau; Ms. Serene Chan, Head of the Research and Investigation Department of Gaming Inspection and Coordination Bureau; Professor Lei Heong lok, President of MPI and Professor Wang Chang Bin, Director of MPI's Gaming Teaching and Research Centre officiated the kick-off ceremony of the GEG-MPI Gaming Position Certification.



P003: Mr. Philip Cheng, Director of GEG, said in his speech that GEG is honored that MPI recognizes its talent cultivation efforts and is working alongside to roll out the GEG-MPI Gaming Position Certification.



P004: Professor Wang Chang Bin, Director of MPI's Gaming Teaching and Research Centre, said in his speech that MPI appreciates that GEG attaches importance to employee training and would love to continue to work with GEG to launch different training programs.



P005: Kate Kuan, the GEG team member who won the Best Academic Performance Award for the Gaming Management Diploma Program, shared her experience.